



Shareholder Communication Policy

The aim of Freshtel Holdings Limited's ('Freshtel') communication arrangements is to provide shareholders with information about their Company and enable them to exercise their rights as shareholders in an informed manner. Freshtel recognises that people other than shareholders, such as potential investors or other interested stakeholders, may have an interest in information about the Company. Freshtel aims to be open and transparent with all stakeholders.

Clear communication and easy access to company information are important objectives of the Company's communication strategy. Information is communicated to shareholders regularly through a range of forums, publications and online. These include:

- the Company's Annual General Meeting.
- the Annual Report – this will be in hard copy or on-line as an interactive report;
- an annual Safety, Health and Environment report;
- disclosures to the Australian Stock Exchange;
- the Chairman's half yearly report to shareholders; and
- Investor presentations

The Company's website at (www.freshtel.net) has a variety of information of interest to our stakeholders. Freshtel's website contains a range of information relevant to shareholders and stakeholders concerning the operation of the Company. In the section marked 'Investors', Freshtel makes available:

- copies of all announcements given to ASX;
- copies of investor presentations made to analysts;
- copies of annual and half-year financial reports, including an interactive version of the annual report;
- information related to annual general meetings, including the notice of meeting and explanatory materials, chairman's address and voting results

To avoid prejudicing the outcome, or inadvertently breaching any legal obligation, Freshtel does not comment publicly on any litigation or pending litigation in which it is involved.